# Withdrawal, Deferral and Refund Policies

#### Deferral:

An International student who applies to Absolute Aviation, but is unable to attend, Must reapply "if" the study permit (visa) issued by Immigration, Refugees and Citizenship Canada (IRCC) does not adequately cover the time period expected for the student to complete the course/s.

Any student who defers <u>may need</u> to re-apply in order to have Absolute Aviation re-issue documents for submission to Citizenship and Immigration Canada in order to obtain a new visa.

A Student who wishes to defer enrolment from the in-take to which he/she was accepted forfeits the application fee of \$750.00 and \$750.00 of the initial \$1,750.00 Tuition deposit, provided the student submits request in writing to admin@absoluteaviation.ca.

## Refund policy:

When a student officially informs Absolute Aviation of their desire to withdraw from their current or future course, they may be entitled to receive some of their tuition back. Students must meet all the requirements outlined by Absolute Aviation in order to be eligible for a tuition refund.

Absolute Aviation does not refund:

- Application fees \$750.00
- Tuition Deposit \$1,750.00

A refund of an international student's tuition fees will be paid to the student, individual or organization that originally paid the tuition. (Bank fees will be deducted from refund amount).

-If payment was received by credit card, the credit will be made back to the same credit card.

-If payment was made by cheque, the refunded will be made to the issuer of the cheque.

The refund to which a student is entitled is calculated on the total tuition fees due under the contract. Where total tuition fees have not yet been collected, Absolute Aviation is not responsible for refunding more than has been collected to date and a student may be required to make up for monies due under the contract.

If Absolute Aviation has received fees in excess of the amount it is entitled to under the student contract, the excess amount must be refunded.

If a student does not attend any of the first 30% of the hours of instruction to be provided during the contract term, Absolute Aviation may retain up to 50% of the tuition paid under the student enrollment contract.

Absolute Aviation will refund fees charged for course materials paid for but not received, if the student provides a notice of withdrawal to Absolute Aviation or Absolute Aviation provides a notice of dismissal to the student.

Refunds required under this policy will be paid to the student or to the person or organization that paid the tuition and fees on behalf of the student, within 30 days.

The student must submit a request for a refund in writing to <a href="mailto:admin@absoluteaviation.ca">admin@absoluteaviation.ca</a> or in person at Absolute Aviation Office located at 6118 - 44 Avenue, Wetaskiwin, Alberta, Canada T9A 1X8.

# Withdrawal, Deferral and Refund Policies

# Study Permit Denial refund (visa rejection):

-Applicants must submit a copy of their IRCC denial letter and <u>Refund Request Letter</u> to <u>Admin@absoluteaviation.ca</u> by the course intake start date as indicated on the Letter of Acceptance that was issued by Absolute Aviation for submission by the applicants (student) to IRCC to obtain a study permit (visa).

-Applicant refund requests received <u>after the training intake date indicated on their Letter of Acceptance</u> that was issued by Absolute Aviations for submission by the applicant (student) to IRCC to obtain a Study Permit /Visitor visa will not be fully refunded. Unless proof is provided that the Study Permit / Visitor Visa was denied after the term start date. Lack of proof will result in regular refund policy being applied that would see 30% of tuition retained by Absolute Aviation.

# Withdrawals prior to the training course start date:

A student wishing to withdraw from a training course may do so after discussion with the Chief Flight instructor, advising of the reason for the withdrawal. Refund will be calculated as per Absolute Aviations refund policy based on student withdrawing prior to 10% of the period of instruction training specified in the contract having elapsed; therefore Absolute Aviation may retain 30% of the tuition due under the contract.

Students must request an official withdrawal in writing to <a href="mailto:admin@absoluteaviation.ca">admin@absoluteaviation.ca</a> or in person at Absolute Aviations office 6118-44 Avenue, Wetaskiwin, Alberta, Canada T9A 1X8. by the intake date on their Letter of Acceptance.

## Withdrawal or Dismissal after the training course start date:

- -A student wishing to withdraw from a training course may do so after discussion with the Chief Flight instructor, advising of the reason for the withdrawal. Refund will be calculated as per Absolute Aviations refund policy described below
- -If written notice of withdrawal is receive by Absolute Aviation or if the student is dismissed before 10% of the period of instruction training specified in the contract has elapsed, Absolute Aviation may retain 30% of the tuition & fees due under the student enrollment contract.
- -If written notice of withdrawal is receive by Absolute Aviation, or if the student is dismissed after 10% but before 30% of the time specified in the training program contract has elapsed, Absolute Aviation may retain 50% of the tuition & fees due under the student enrollment contract.
- -If written notice of withdrawal is received by Absolute Aviation, or if the student is dismissed after 30% but before 50% of the hours of instruction have been provided during the contract term, Absolute Aviation may retain up to 70% of the tuition & fees due under the student enrollment contract.
- -If written notice of withdrawal is received by Absolute Aviation, or if the student is dismissed after 50% but before 70% of the hours of instruction have been provided during the contract term, Absolute Aviation may retain up to 90% of the tuition & fees due under the student enrollment contract.
- -If written notice of withdrawal is received by Absolute Aviation, or if the student is dismissed after 70% of the hours of instruction have been provided during the contract term, Absolute Aviation will retain 100% of the tuition & fees due under the student enrollment contract.
- -Students must submit an official request for withdrawal in writing to <a href="mailto:admin@absoluteaviation.ca">admin@absoluteaviation.ca</a> or in person Wetaskiwin Air Services Office 6118 44 Avenue, Wetaskiwin, Alberta, Canada T9A 1X8.
- -Students who do not officially withdraw, and stop attending the program will not be issued a refund.

## Dismissals:

Absolute Aviation will provide written notice to the student advising that the student has been dismissed from the training course.

The written notice of dismissal may be delivered in any manner provided that a receipt or other verification is available that indicates the date on which the notice is delivered. The notice of dismissal is deemed to be effective from the date it is delivered.

# Withdrawal, Deferral and Refund Policies